# **Emergency Service**

If you have an **emergency** after office hours such as a line break or see the district has a line leaking, please call a member of our staff at 660-641-2333, 660-641-0343, or 660-641-0020. If you do not receive an answer on the first number, please leave a message and try the next number(s).

Unlocking a meter is NOT an emergency and will NOT be done after office hours.

# **Billing Questions**

If you have questions regarding a bill after office hours, please leave a message on the office voice mail, e-mail us at the office address on the front page of this brochure or visit our web portal and click on the "contact us" link.

#### **New Service**

New users are required to complete a user's agreement before service will begin. For your identity protection, all new accounts must be set up at our office during office hours. If you are purchasing property, you will need a copy of the recorded **warranty deed** to transfer service. If you are renting or renting/leasing to own you will be required to pay a rental deposit which is refundable at the time you terminate service, provided all bills have been paid in full.

If the meter is off for any reason, we will **NOT** turn the meter on unless there is an adult present to ensure no flooding or water damage occurs when the water is turned on. *No one but district employees may turn water Off or On unless authorized by the district.* 

#### **Board of Directors**

Sub-District 1 Joel Oetting

Sub-District 2 David Handly, Vice President

Sub-District 3 Troy Dobson

Sub-District 4 Debbie Lueck, President

Sub-District 5 Michael Arth

The board of directors meets on the third Monday of each month at the official office of the district. The board meets at 7:30 p.m. April – October and 7:00 p.m. November – March. To be placed on the agenda, please contact the office two weeks prior to the meeting date.

# **Locating Lines**

Consolidated Public Water Supply District No. 2 participates in the Missouri One Call system. If you will be digging, please call **1-800-DIG-RITE**. They will notify all participating utilities. Those utilities then have 3 working days to locate their facilities. We will mark our main transmission lines and service line connecting our main to the water meter. Unfortunately, the district does not have records reflecting and therefore cannot locate personal lines on the customer's side of the meter.

\*For questions regarding Blackburn sewer and trash service, please contact Blackburn City Hall at 660-538-4488 or cityofblkbrn@yahoo.com.

+For questions regarding Mt. Leonard trash, please contact Merle or Evonne Trelow at 660-538-4400

\*For questions regarding Corder sewer and trash service, please contact Corder City Hall at 660-394-2440.



# Consolidated Public Water Supply District No. 2 serving Lafayette, Johnson and Saline Counties

1801 Walnut Street Higginsville, MO 64037

Mailing Address
PO Box 47

Higginsville, MO 64037

660-584-2344 888-584-2344 Fax: 660-584-7650

#### E-Mail:

Mandy: billing@cpwsd2ljs.com
Ashley: payments@cpwsd2ljs.com
Maint. Staff: office@cpwsd2ljs.com
Tammie: twinter@cpwsd2ljs.com
Mike: mryun@cpwsd2ljs.com

Web Payments and Billing Information https://cpwsd2ljs.epayub.com

Office Hours
Monday thru Friday
8:00am – noon
1:00pm – 4:30pm
Closed Saturday and Sunday

#### **RATES**

# Effective January 1, 2023

Water Rates\*\*

Minimum-\$19.00 first 1,000 gallons Volume-\$14.05 each 1,000 gallons after

Sewer Rates -Blackburn Residents Only+ Base Rate \$21.73 \$2.34 per 1,000 gallons of water used

Sewer Rates -Corder Residents Only+

Base Rate \$25 (inside city limits) \$37.50 (outside city limits) \$0.15 per 100 gallons after the first 1,000

Trash Rates -Blackburn, Mt. Leonard, and Corder Residents Only+
Blackburn--\$10.25 per month
Mt. Leonard--\$15.00 per month
Corder--\$14.04 per month

#### Fees\*\*

#### **Rental Deposits:**

 Water
 \$175.00

 Water & Trash
 \$200.00

 Water, Sewer & Trash
 \$220.00

**Return Item Fee** \$25.00 per occurrence

Reconnection Fee \$100.00 +

any outstanding balance against location **Shut-Off Fee** \$100.00 per occurrence

New Meter Connection Fees\*:

• Short Side Set \$1,250.00

• Long Side Set (County Road)

\$2,950.00

Long Side Set (State Road)
 \$3.800.00

# **Payments**

**Payment Options** 

Cash Check Money Order Credit Card Debit Card Web

# **Recurring Payment Options**

For your convenience, you may opt to have your bill paid through one of our automatic recurring options. If you would like to have your bill(s) debited from your checking account, credit card or debit card on the bill due date of each month, contact our office and we will get you the form to initiate this transaction.

# Online Payment

By visiting our web portal at: <a href="https://cpwsd2ljs.epayub.com">https://cpwsd2ljs.epayub.com</a>

You can register to: pay your bill instantly or set it up for recurring payment each month, print a copy of your bill, or view your account information and history. To register your account, please have a copy of your bill and enter the name or the account number as it appears on the bill.

# BILLING

#### Water Billing

Meters are read between the 13<sup>th</sup> and 20<sup>th</sup> of each month. We use radio read meters, therefore reducing the need to estimate readings. If there is a need to estimate a large number of bills, every

effort will be made to place a note on the bill. Water bills are calculated on actual usage and mailed within the last three working days of each month. Payment is due by the 15<sup>th</sup> of the following month unless the 15<sup>th</sup> falls on a weekend, then the due date is the following Monday. If payment has not been received in the office on the due date, a 10% penalty will be added to the bill. If the bill is not paid by 8:00am on the 1<sup>st</sup> of the month, service will be subject to disconnection.

### Sewer Billing\*

Sewer is billed to those customers living in the city limits of Blackburn, MO. Sewer charges are based on an average usage of water bills mailed at the end of January, February and March each year. Rates are determined by the Blackburn City Council and placed on the water bills monthly. Collections are then remitted to the city.

Sewer is also billed to those customers in Corder and a few that are very near Corder. Those that have sewer service are billed at a flat rate. Rates are determined by the Corder City Council. Sewer is billed monthly and the collections are remitted back to the city.

# Trash Billing\*+

Trash is billed to those customers living in the city limits of Blackburn, MO, Mt. Leonard, MO, and Corder, MO. These rates are determined by the city councils and placed on the water bills monthly. Collections are then remitted to the Cities. Trash pick-up in the City of Blackburn is on Wednesdays generally early in the morning. Trash pick-up in Mt. Leonard and Corder is on Tuesday.

Please see back side for Contact information regarding sewer and trash services for each City.

<sup>\*\*</sup>Subject to change at board discretion

<sup>+</sup>Subject to change at council discretion

<sup>\*</sup>or actual cost

<sup>\*\*</sup>subject to change at board discretion